

SERVICE BRIEF

Co-Managed IT

Augment Your Current IT Department with Pulse Technology Solutions' IT Professionals

Improve Your Business Operations

Scalable co-managed IT services give your organization options.

Technology support is a field that requires vast amounts of knowledge that only comes from experience. If your team is busy integrating new changes to your organization's technology, some of the support might



get put off or be completely unresolved. This is particularly detrimental to your business' network security. If patches aren't issued regularly, your systems will quickly become outdated and be vulnerable to the host of online threats.

Through our powerful remote monitoring and management solutions, we can automate necessary security upgrades so when you integrate a co-managed IT situation, like the one Pulse Technology Solutions offers, you gain the expertise necessary to keep your network secure. With our comprehensive support services, your in-house team benefits from our technicians' extensive knowledge in managing business technology.

Reliability and Accessibility

Give your team the powerful options Pulse Technology Solutions offers.

You might recall moments when an employee's absence is felt around the office due to an increased workload. This can be a major setback, even if they're only gone for a day. Our co-managed platform makes planning for sickness, vacations and paid time off easier.

Co-managed IT provides the availability to dedicated IT professionals that mitigate downtime-causing circumstances, whether or not your in-house IT staff is absent from the office. In this way, Pulse Technology Solutions provides your staff powerful support options when their technology is on the fritz.

Cost-Efficient and Predictable

Cut your technology support costs with Pulse Technology Solutions' IT services.

You already know that co-managed IT is like hiring new personnel, but it comes without the hefty operational expenses that are associated with hiring new staff. Our services are scalable and delivered at an affordable flat rate, making them ideal for just about any budget.

Unlike your typical break-fix IT, our co-managed IT solutions are designed to help you save money in the long run through preventative measures. We'll help your business get its technology issues resolved the first time, which in turn saves you more money on costly repair bills or replacement fees.

Get the Support You Need with Co-Managed IT

Call us today to find out what we can do for your company.

Pulse Technology Solutions' co-managed IT solutions are designed to help your in-house IT staff achieve maximum operations without going all-in on a hefty new salary. You'll gain access to skilled professionals who are trained to deliver quality service at an affordable rate. For more information about our co-managed IT solutions, give us a call at 239-362-9902.

Features

- Professional IT Support - Reap the benefits without adding a new salary to your budget.
- Remote Monitoring and Management - We'll monitor critical operations to keep your IT running.
- Improved Efficiency - If your internal IT department is busy, we can lend a hand.
- Reliable Support - Don't let sick days or PTO affect your IT management.

Benefits

- Focus on your operations, not your technology.
- Professional IT technicians, without the hefty cost.
- Add our technicians' expertise to your own.
- Around-the-clock support, when you need it most.
- Preventative solutions designed to minimize downtime.

Get Proactive! Call Us TODAY!

239-362-9902 | Voice/Fax: 239-677-3554
www.pulse.tech | helpdesk@pulse.tech

12611 New Brittany Blvd, Bldg# 18
Fort Myers, Florida 33907