



## SERVICE BRIEF

# Proactive Managed Server Care

Complete server monitoring, remediation, maintenance and management.

### Proactive Managed Server Support

*Reduce downtime, increase profitability and make your technology work for you.*

Any business with multiple users should consider running a server to store files and dish out network permissions. When a network grows, it can be difficult to keep issues like data loss under wraps. With a server, all of your eggs are in one basket, which means you want to keep an eye on that basket at all times.

Our comprehensive server management solution includes remote and on-site server remediation services at a flat monthly rate, which eliminates any per-incident charges. We utilize proactive maintenance in order to prevent downtime before it affects your bottom line.

Let us give you the peace of mind that comes with knowing your servers are always being watched.

**“You can rest easy. Pulse Technology Solutions never sleeps.”**

### The Pulse Technology Solutions Server Platform

*Protect the core of your technology infrastructure.*

Your servers are the heart of your IT infrastructure. Any downtime means a massive loss in productivity for your end-users. Pulse Technology Solutions Managed Server Care combines constant server monitoring with

proactive maintenance to prevent downtime and maintain availability and stability. If your server goes down, we know about it within minutes, and often take action before you call us.

Minimizing your server’s downtime is our priority, and we take this responsibility very personally.

### Server Consulting and Best Practices

*Custom solutions to fill any need.*

If your business is expanding, or you feel that your network is lacking for your current users, we can evaluate your current infrastructure and come up with the best solution for your organization. Thanks to our many partnerships with hardware and software vendors, we can provide the best solutions to meet your goals at prices intended for small businesses.

### Active Directory Administration

*Benefit from Pulse Technology Solutions flexibility.*

To optimize your network infrastructure, our server care includes active directory administration and policy management. Network policies and file/folder permissions are managed to ensure internal security based on protocols necessary to your business.



## MANAGED SERVER CARE

### Features

- Constant Server Monitoring
- Remote Maintenance
- On-Site Support
- Active Directory Policy Management
- Security Updates

### Benefits

- Greatly reduce server downtime with proactive maintenance.
- Proactive monitoring and protection.
- Flat-rate IT is easy to budget.
- Reduce and prevent downtime across your entire infrastructure.
- Bundled antivirus protection.
- Network policy enforcement and administrative consultation.
- Resolve issues before downtime accrues.
- No more per-incident charges.
- Designed with enterprise-level care.

**Get Proactive! Call Us TODAY!**

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